

Information for Renters Affected by Oregon Wildfires

If you rented an apartment, a house, or space for a manufactured home and your housing was affected by the wildfire, this information is for you. More information about how to get help is available at wildfire.oregon.gov and at OregonLawHelp.org.

STEP 1: MAKE SURE THAT YOU'RE SOMEWHERE SAFE.

Find shelters near you at redcross.org, or call the Red Cross at 800-733-2767. Shelters are open to anyone. **There are no income or citizenship requirements for emergency shelter.**

STEP 2: GATHER YOUR INFORMATION.

Gather your ID, any documents you have that show where you were living before the fire, and any proof of your status as a renter. A copy of a rental agreement is best, but you can also use a receipt for your rent, a utility bill in your name, or a letter or email from your landlord or property manager. If you have renter's insurance, you should also contact your insurer for information about what your insurance will cover. You can use your renter's insurance policy as proof of your residence and your status as a renter.

It's also important to hold onto receipts or other proof of payment for things you buy while you're in shelter — like food, water, or clothing.

STEP 3: WHAT KIND OF HELP CAN I GET?

If you live in one of these counties, you qualify for individual financial help from FEMA, the U.S. agency in charge of disaster relief:

- Clackamas
- Douglas
- Jackson
- Klamath
- Lane
- Lincoln
- Linn
- Marion

FEMA can help with money to pay for substitute housing, to replace property that was lost or destroyed in the fire, or for medical expenses. FEMA may also be able to provide temporary housing in some areas.

To get money from FEMA, you will need to be able to show that someone in your household is a U.S. citizen or lawful permanent resident (LPR or green card, or other legal status, including asylee or refugee), and have a Social Security number for that person. You will also need the following:

- Social Security Number (SSN) or the SSN of a minor child in the household who is a U.S. Citizen, Non-Citizen National or is otherwise Qualified
- Annual Household Income

- Contact Information (phone number, mailing address, email address*, and damaged home address)
- Insurance Information, if any (coverage, insurance company name, etc.)

*Note: Provide an email address if you want to review your registration status online. Otherwise, you will be required to contact FEMA for any updates to your registration.

If you live in one of the above counties, and someone in your household is a U.S. citizen or LPR, you can start your request for help from FEMA right now, by calling 800-621-3362, or by going online to [DisasterAssistance.gov](https://www.disasterassistance.gov) There's also a FEMA mobile app for your phone or mobile device, just search for FEMA in your device's app store.

For those people concerned about a public charge test (people who are applying to become LPRs), emergency assistance doesn't count in a public charge test. You do not need to worry about this when accessing emergency benefits due to wildfires.

The deadline to apply for FEMA relief is November 14, 2020.

For more information and help about applying for FEMA assistance, or to appeal a denial of assistance, please go to OregonLawHelp.org.

STEP 4: WHAT IF I DON'T QUALIFY FOR FEMA ASSISTANCE?

Oregon is working on gathering resources for help for people who aren't eligible for FEMA. Please keep checking back to OregonLawHelp.org for more information as it becomes available.